



## Saturday, March 9

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7:00am	3:00pm	<b>Registration Open</b>
7:30am	8:30am	<b>Breakfast &amp; Exhibits</b>
8:30am	9:30am	<b>Work Smarter Not Harder: Unlocking the Power to Control German Cockroach Infestations</b> <b>d</b> <i>Dini Miller, Ph.D., Virginia Polytechnic and State University</i> German cockroach jobs can be challenging and time consuming because they often require extensive homeowner involvement to prepare the treatment site. But, what if it was possible to eliminate infestations without any of the preparation work from your clients? Don't miss this innovative talk by industry icon Dr. Dini Miller as she discusses the latest advancements in German cockroach management techniques that will save you time and money when facing this challenging pest. This session promises to deliver strategies to help you to unlock the power to control even the most challenging infestations – don't miss this ground-breaking talk!
9:30am	10:00am	<b>Refreshment Break in Exhibits</b>
10:00am	11:00am	<b>The Curious Case of the Dark-Eyed Fruit Fly: What PMPs Need To Know To Stop This Frustrating Pest</b> <b>d</b> <i>Dusana Bondy, Abell Pest Control, Etobicoke, ON</i> Despite being widely distributed across North America, the dark-eyed fruit fly is a relatively unknown pest among PMPs. Misidentification and lack of background information have created a major barrier for PMPs when trying to gain control. This session will focus on its biology and important differences between other similar species of flies to shed some light on this frustrating fly.
11:00am	12:15pm	<b>Safety <b>BA</b> Real Life Look at the Importance of Safety Programs in the Pest Control Industry</b> <b>d</b> <i>Dennis Jenkins, ABC Home and Commercial Services, Dallas, Texas</i> Safety in the workplace remains one of the most important focuses in the pest control industry. A safe work environment not only reduces accidents on the job, but it also produces happy employees while reducing business costs. Don't miss this engaging session as Dennis Jenkins shares how he uses real-life experiences to shape how he has built a safety culture in the workplace that lasts.
12:15pm	1:30pm	<b>Lunch in Exhibits</b>
1:30pm	2:30pm	<b>Birds <b>EG</b> Get it Right the First Time</b> <b>T</b> <i>Alan Roniss, Bird Control Expert, Bird B Gone</i> Bird control can be very lucrative but call backs are costly. Choosing the best solution for the project at hand will save you money and headaches. One product or solution does not work in every situation. From exclusion products, to ledge products, to sensory products to remediation/reduction techniques, we go over the pros and cons of every tool available.
2:45pm	3:45pm	<b>Ticks : Biology and Personal Protection</b> <b>T</b> <i>Dr. Kateryn Rochon, Professor of Veterinary and Wildlife Entomology, University of Manitoba</i> A crash course on tick biology and some tips for identifying the most common ticks that like to feed on humans and pets like wood ticks and blacklegged ticks. The session will also cover some basics of tick surveillance, important information on personal protection, and tick-borne diseases.
3:45pm	4:45pm	<b>Thinking Outside the Box: A Non-Traditional Approach to Controlling Carpenter Ants</b> <b>T</b> <i>Michael Bentley, Ph.D., BCE, National Pest Management Association, Fairfax, VA</i> Each year, ants top the list as the number one nuisance pest. Carpenter ants hold a special place among pest ants because they are capable of causing costly structural damage to homes and businesses. Don't miss this exciting session that takes you into the world of carpenter ants to understand why these costly insects are so difficult to control, and how to avoid the most common management mistakes. It's time to understand the science behind controlling America's number one nuisance pest!

